WATER MATTERS

Safe, dependable, and affordable water now and into the future



Vol. 5 – Issue 1 Spring 2018

Talk Story Public Meetings Set On Water Rates

Not much is free anymore; from consuming goods to doing business--- it's all getting more costly. Inevitably, the price for everything goes up, including water. We, at the Board of Water Supply (BWS), are charged with ensuring your water is safe, dependable, and affordable. The BWS works constantly to repair and maintain system reliability, but our costs to do so are going up.

Currently, the BWS is planning for changes in water rates. Over the next several months, we'll be out in the community holding "talk story" meetings to answer questions and listen to your feedback on the impending water rate adjustments. All of the meetings will be held in 2018, but any rate increases aren't expected to go into effect until 2019 and will be spread out over a 5-year period.

The BWS is committed to continuing the legacy of Ka Wai Ola (Water for Life). Learn more at www. boardofwatersupply.com. To arrange a speaker for your organization, call the BWS Communications Office at 748-5041 or contactus@hbws.org.

BWS Water Rates Public Meetings

The Honolulu Board of Water Supply will be holding public meetings on these dates/times, and at the following locations:

DOWNTOWN: Thu., April 26, 6:30-8:30 p.m., Mission Memorial Auditorium, 550 South King St., Honolulu

WEST SIDE: Mon., May 14, 6:30-8:30 p.m., Kapolei Hale, Ground Floor Conference Room, 1000 Uluohia St., Kapolei

WINDWARD: Tues., May 15, 6:30-8:30 p.m., Benjamin Parker Elementary School Cafeteria, 45-259 Waikalua Rd., Kaneohe

CENTRAL/NORTH SHORE: Thu., May 24, 6:30-8:30 p.m., Mililani Recreation Center #5, 95-1101 Ainamakua Dr., Mililani Mauka

Schedule subject to change, check: www.boardofwatersupply.com



Hawaii Matters BWS On The Radio

The Board of Water Supply (BWS) is on the radio! Every 2nd Sunday of each month at 6:30 a.m., tune in to any of the Ohana Broadcast Stations: KUMU 94.7, KQMQ 93.1, KPOI 105.9, and KDDB 102.7 with host Devon Nekoba, as he talks with BWS representatives. Discussions cover various topics, like the BWS' long term financial plan, and on how we can continue to provide safe, dependable, and affordable water to our consumers.

Detect A Leak Week

When customers have higher than usual water bills, it's usually because of a water leak in their home. The most common leaks are in toilets. To detect a leak in your toilet(s):

- 1. Remove the tank lid at the back of toilet.
- 2. Flush your toilet as usual. Let the water rise again to their usual water lines in the tank and in the toilet, to complete the flush.
- 3. Put up to 5 drops of dark food coloring (blue or red) in the toilet tank.
- 4. Replace the toilet tank lid and wait about half an hour.
- 5. After about 20-30 minutes, check your toilet bowl water: if it is still clear, there is no leak; if the water has changed color, there's a leak.
- 6. Repeat steps 1-5 as many times for each toilet in your home to find location of leak(s).

PLUG LEAKS 1/32" hole can leak 411 gallons a day

O 1/16" hole can leak 822 gallons a day 1/8" hole can leak 1,644 gallons a day



and a variety of hands-on learning activities and displays that showcase preservation and protection of Hawaii's environment. Among the activities will be a fish release and native plant giveaway from the Hawaiian Electric Company (HECO).

Food will be available for purchase and complimentary water stations will be provided for guests who bring refillable water bottles.

This event is free and open to the public. Free parking and shuttles will be available at Jefferson Elementary School beginning at 8:45 a.m.

For more information, contact the City & County of Honolulu Stormwater Public Outreach at (808) 768-3248 or visit www.cleanwaterhonolulu.com.

Waikiki Aquarium Mauka to Makai

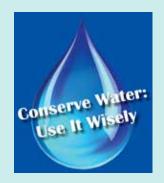
This year, Earth Day is Sunday, April 22, we will will be celebrating in Waikiki on Saturday, April 21:

11th Annual Mauka to Makai Environmental Expo

Saturday, April 21st, 2018 9:00 a.m. - 2:00 p.m. Waikiki Aquarium 2777 Kalakaua Avenue Honolulu, HI 96815

This FREE, family-friendly event will promote the importance of keeping Hawaii clean and free of pollution. Guests will take part in interactive booths, entertainment

National Drinking Water Week



This year, National Drinking Water Week is Sunday, May 6 thru Saturday May 12, 2018.

Check out the posters and poems that won the 2017 Water Conservation Week Contest on the BWS website:

boardofwatersupply.com







Mohala I Ka Wai Helping Restore Makaha Valley Loi

The Board of Water Supply (BWS) is moving forward with a Makaha Valley watershed management project, part of the Waianae Watershed Management Plan. The non-profit Mohala I Ka Wai was chosen to restore ancient Makaha Valley loi and the initial kalo planting was completed on lanuary 13.

Mohala I Ka Wai chair and community advocate Cynthia Rezentes says, "Thanks to 20 years of partnership with the Board of Water Supply...for helping us get to this point."

Mahalo to BWS employees Tom Otaguro, Isaac Hayashi, Andrew Berengue, Adriano Estives, Paul Rokero, Robert Swope, Benjamin Rodrigues, and the many others who help with the restoration project.







Alerts on your phone: https://hnl.info TROUBLE CALL: (808) 748-5000

Customer Service: (808) 748-5030 Billing & Payments: (808) 748-5020

