



COMMERCIAL COOLING TOWER REBATE APPLICATION

See Section 2.b. in Terms and Conditions for specific product eligibility and rebate amounts. Rebates may be subject to change and are available while funding lasts.

For Honolulu Board of Water Supply (BWS) Commercial, Government, Multifamily Residential (MFR), and Agriculture customers receiving potable water services from BWS. This program does not apply to new construction projects.

INSTRUCTIONS: Fill out steps 1 through 5 **COMPLETELY** and **LEGIBLY**. Application must be received within six (6) months of invoice/sales receipt date to be eligible. Please allow 6 to 8 weeks for processing. **Rebates for this program may be subject to change and are available while funding lasts.**

STEP 1. Applicant Account Information (ALL fields must be completed)

BWS Account #:		Account # is located on the left side of your water bill.	
Account Name listed on Water Bill or Facility Name:			
Point of Contact (POC) Name:			
Installation Address:			Unit #:
City:		State: HI	Zip:
POC Daytime Phone:		POC Alternate Phone:	
POC Email Address:			

STEP 2. Rebate Payee Information: (BWS Customer, Contractor, or Alternative Recipient)

Rebate Check Payable to (Payee):		Payee Phone:	
Address: (U.S. mailing address only):			Unit #:
City:		State:	Zip:

STEP 3. Product selection: Insert quantity and details for all that apply (additional space on page 3).

Measures	QTY	Brand	Model #	Serial #	Pre-Tax Cost (equipment + install)
Conductivity Controller					
Overflow Alarm					
Flow Meter					

Install Date: _____ Installation Contractor/Vendor: _____ Make-Up Water Line Size (inches): _____

Cooling Tower Info (age, brand, model): _____ Cycles of Concentration (COC) before install: _____ COC after install: _____

Chemical Treatment (if applicable): _____ Blowdown Control Method (manual, timer, conductivity): _____

Old Conductivity Controller Info (age, brand, model, if applicable): _____ System Size (tons): _____

STEP 4. Sign Agreement Clause (Make sure you have read the Terms and Conditions on the back of this form.)

By signing below, I acknowledge that I have read, understood, and agreed to the Terms and Conditions of this Rebate Application.

Applicant POC Name: _____ Signature: _____ Date: _____

STEP 5. Tell us how you heard about us.

<input type="checkbox"/> Bill Insert	<input type="checkbox"/> Radio
<input type="checkbox"/> Contractor	<input type="checkbox"/> Referral
<input type="checkbox"/> Email	<input type="checkbox"/> Retailer
<input type="checkbox"/> Mail	<input type="checkbox"/> Social Media
<input type="checkbox"/> Online	<input type="checkbox"/> TV
<input type="checkbox"/> Print	<input type="checkbox"/> Other _____

STEP 6. Mail or email completed and signed application with copy of receipt/invoice.

Receipt/invoice must show the make, model, cost, and purchase date. Mail/email **completed** and **signed** application, and W-9 with copy of receipt/invoice to:

Water Sensible Program | P.O. Box 1440 | Honolulu, HI | 96806

E-Mail: watersensible@boardofwatersupply.com

Phone: (808) 237-6877 | boardofwatersupply.com/watersensible



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Board of Water Supply Terms and Conditions

- 1) **Rebates:** Subject to these Terms and Conditions, Board of Water Supply, City and County of Honolulu (“Program”) will pay rebates for the installation of qualifying equipment.
- 2) **Eligibility:**
 - a) An “Applicant” is a Commercial, Government, Multifamily Residential (MFR), or Agriculture Honolulu Board of Water Supply account holder receiving potable water services from the Board of Water Supply. This program does not apply to new construction projects. Rebates are awarded only to eligible Account Holders. The Account Holder may reassign the rebate payment to another Payee in Step 2. Applicants are ultimately responsible for compliance with these Terms and Conditions.
 - b) “Qualifying Equipment” are those water-saving items that are identified in the program materials. All equipment must be new, meet Program specification requirements, and be fully operable prior to rebate payment:
 - i) **Conductivity Controller**
 - (1) Rebate amount for purchases made prior to January 1, 2026: Up to \$1000.00 USD, or pre-tax cost of equipment plus installation.
 - (2) Rebate amount for purchases made on or after January 1, 2026: Up to \$2000.00 USD, or pre-tax cost of equipment plus installation.
 - (3) Applicants may apply for subsequent conductivity controller rebate every 5 years.
 - (4) Conductivity controller must be used for automated blowdown control to qualify for the rebate. New flow switches, conductivity sensors and blow down valves may also be included in equipment cost and eligible for rebate. Invoice/receipt must include service description.
 - ii) **Overflow Alarm**
 - (1) Rebate amount for purchases made prior to January 1, 2026: Up to \$500.00 USD, or pre-tax cost of equipment plus installation.
 - (2) Rebate amount for purchases made on or after January 1, 2026: Up to \$1000.00 USD, or pre-tax cost of equipment plus installation.
 - (3) Overflow alarm must be designed to alert when an overflow event occurs in the cooling tower. Overflow alarm shall alert the operations manager / building maintenance, and vendor in the event of basin / reservoir overflow. Alert options include audible signal with flashing light, or cell phone / email alert message. New blow down valves may also be included in equipment cost and eligible for rebate.
 - iii) **Flow Meter**
 - (1) Rebate amount for purchases made prior to January 1, 2026: Up to \$1000.00 USD, or pre-tax cost of equipment plus installation.
 - (2) Rebate amount for purchases made on or after January 1, 2026: Up to \$2000.00 USD, or pre-tax cost of equipment plus installation.
 - (3) Flow meter must be installed on the cooling tower make-up water line.
 - (4) Flow meter must be from the approved submeter list from the City and County of Honolulu Department of Environmental Services found at the link below.
 - (a) https://www.honolulu.gov/env/wp-content/uploads/sites/29/2023/10/Submeter_List_Revised_Apprvd_by_ENV.2021_01_29.pdf
 - c) Incomplete applications or applications with missing supporting documents will be returned unprocessed. Copy of invoice/receipt must show make, model, cost, and purchase date. Applicant is responsible for making photocopies of all documents for their own records.
 - d) Rebate application must be received within six (6) months of invoice/sales receipt purchase date.
 - e) Applicants previously rebated through the Program are not eligible to receive another rebate for the same type of equipment unless an exception is granted by the Program.
- 3) **Installation Verification and Data Collection:**
 - a) The Program may conduct an inspection to verify pre-installation conditions or confirm installation prior to rebate payment, at any time after receipt of applications and up to five (5) years after payment of rebate.
 - b) The Applicant must provide reasonable access to the facility, the installed equipment, and related documentation and data for verification.
 - c) The Program may install metering devices on installed equipment for Program data collection, measurement, and verification purposes, with owner’s approval.
- 4) **Compliance:** The Applicant is responsible for abiding by all applicable laws, rules, and regulations and for complying with all federal, state, and local codes.
- 5) **Program Availability: Payment of rebates is not guaranteed and is subject to the availability of funds.**
- 6) **Publicity:** Applicant gives Board of Water Supply and its administrator Honeywell Smart Energy permission to use Applicant’s name, likeness, image, voice, and/or appearance, as such may be embodied in any pictures, photos, video recordings, audiotapes, digital images, and the like, taken or made on behalf of Board of Water Supply activities. Applicant agrees that the Board of Water Supply and Honeywell Smart Energy have complete ownership of such pictures, etc., including the entire copyright, and may use them for any purpose consistent with the Board of Water Supply program’s mission. These uses include, but are not limited to illustrations, bulletins, exhibitions, videotapes, reprints, reproductions, publications, advertisements, and any promotional or educational materials in any medium now known or later developed, including the Internet. Applicant acknowledges that they will not receive any compensation, etc. for the use of such pictures, etc., and hereby release the Board of Water Supply program and Honeywell Smart Energy and its agents and assigns from any and all claims which arise out of or are in any way connected with such use.
- 7) **Disclaimers:**
 - a) The Program is not responsible for any tax liability imposed on the Applicant as a result of the payment of any rebate.
 - b) The Program does not expressly or implicitly warrant the performance of installed equipment, the quality of any contractor’s work, or that the equipment will result in any water or cost savings. Any questions and/or issues regarding the system and any warranty should be addressed with the manufacturer.
 - c) The Program is not responsible for the proper disposal or recycling of any waste generated as a result of this project.
 - d) The Program does not endorse any particular market provider, manufacturer, product, labor, or system design by offering these rebates.
 - e) The Program does not guarantee that funding will be available for payment of rebates until this application is approved. Submission of the application does not warrant payment under any circumstances should the application not be approved, or funding unavailable.
- 8) **Indemnification and Limits of Liability:**
 - a) Applicant agrees to indemnify, hold harmless and defend the Program and the Program’s administrators, overseeing entities, successors, licensees, assigns, agents, contractors, employees, officers and directors (collectively, “Indemnified Parties”) from any and all liability, claims, losses, damages, deaths or injuries including reasonable attorneys’ fees and costs, whether in law or equity, now known or unknown, from now until the end of time, which the Applicant, his/her heirs, representatives, executors, administrators or any other persons acting on the Applicant’s behalf or behalf of the Applicant’s estate have or may have by reason of, arising out of or relating to the installation, use and maintenance of the equipment, designs, practices or methods involved in this Applicant’s project.
 - b) In no event shall either the Program or any other indemnified party be liable for any punitive, exemplary, special, indirect, incidental, or consequential damages (including but not limited to, lost profits, lost business opportunities, loss of use or equipment down time, and loss of or corruption to data) arising out of or relating to this Agreement, regardless of the legal theory under which such damages are sought.
- 9) **Federal Tax ID of Applicant:** Applicant must submit to the Program the IRS Form W-9 with their application for processing of the IRS form 1099 (most current version from the IRS website and dated in the current year). It is understood that the Program may forward a copy of the IRS Form 1099 to the applicant at the end of the calendar year, should IRS Form 1099 apply.
- 10) **Entire Agreement:** The entire agreement between the Applicant and the Program is composed of an approved, fully-executed application, these Terms and Conditions, and, as applicable, pre-installation approval letters, invoices, receipts, and any and all such other documentation as required.

