

Double the Rebates

New BWS-ENV Partnership



Board of Water Supply



Residential Rebates

REBATES DOUBLED!

Doubled rebates made possible by our partnership with ENV



NOW \$200 REBATE EPA WaterSense® Toilet

- High-efficiency toilets use 20-30% less water
- Save up to 13,000 gallons of water per year
- Must use 1.28 gallons per flush or less



NOW \$150 REBATE ENERGY STAR® Clothes Washer

- Use 30-50% less water
- Energy-efficient washers extract more water to reduce drying time



NOW \$400 REBATE Smart Water Monitor

- Monitor your water use in real-time
- Protect your home from costly water leaks

WaterSensible



boardofwatersupply.com/watersensible



Rebate amounts cannot exceed the purchase price of the product.



SCAN ME

For more information, scan the QR code above or go to boardofwatersupply.com/rebates

Commercial Rebates

WaterSensible



Commercial Rebate Program

REBATES DOUBLED!



Cooling Tower Equipment

- Conductivity Controller (Rebate: **NOW \$2,000**)
- Flow Meter (Rebate: **NOW \$2,000**)
- Overflow Alarm (Rebate: **NOW \$1,000**)



Plumbing



- EPA WaterSense® Toilet (Rebate: **NOW \$200**)
- EPA WaterSense® Urinal (Rebate: **NOW \$100**)
- Energy Star® Clothes Washer (Rebate: **NOW \$150**)
- Submeter (Rebate: **NOW \$300**)



Kitchens



- Pre-Rinse Spray Valve (Rebate: **NOW \$100**)
- Dipper Well (Rebate: Up to **NOW \$300**)
- Energy Star® Dishwasher (Rebate: **NOW \$500**)
- Energy Star® Rated Batch Type Ice-Machine (Rebate: **NOW \$200**)



For more rebates, information, and forms: boardofwatersupply.com/watersensible

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WaterSensible Rebate Program Highlights

Overall Rebates & Water Savings:

Gallons Saved/Year	124,267,520
Rebates Issued	22,770
(\$) Rebates Provided	\$1,695,807

Residential Rebates Issued:

Clothes Washers	Toilets	Rain Barrels	WBICs
13,466	5,817	1,531	655

Commercial Rebates Issued:

Kitchen Sector	Plumbing Sector	Landscape Sector	Cooling Tower
11	1,226	40	7

Sewer Rate Increases

EXPLAINING THE CHANGE IN SEWER FEES AND HOW YOU CAN SAVE ON YOUR BILL: USE LESS, PAY LESS

WHY ARE SEWER FEES GOING UP?

- Sewer fees haven't changed since 2016.
- The wastewater system is financially self-supported. No tax dollars are used to fund operations or improvements.
- Sewer fees cover operations, maintenance, and debt payments on past infrastructure investments.
- Funding for capital improvement projects that will ensure resilient facilities meet all regulatory requirements.

OVERALL RATES ARE GOING TO INCREASE, BUT HOW MUCH DEPENDS ON YOUR USE - YOU ARE IN CONTROL

HOW YOUR SEWER BILL IS CALCULATED:

Base Charge + Volume Charge (reduced by a 20% Irrigation Factor) = Monthly Bill

WHAT IS CHANGING ON YOUR BILL?

- Base Charge previously accounted for 73% of the total; this will decrease to 40%
- Volume Charge previously accounted for 27% of the total; this will increase to 60% ...giving customers the ability to reduce their monthly bill through conservation

C.A.R.E.S. PROGRAM (COMING SOON)

The Customer Assistance for Residential Environmental Services (C.A.R.E.S.) program will offer qualified residents a \$20 monthly discount on their bill. It is being developed to assist households earnings less than 80% of the Area Median Income (AMI).



REBATES:

ENV is partnering with the Board of Water Supply to offer double the rebate on certain water-efficient appliances to help customers save money, reduce water use and protect our island resources.

For more information, go to boardofwatersupply.com/rebates

IF YOU HAVE ANY QUESTIONS OR NEED FURTHER INFORMATION, PLEASE CONTACT US AT ENVSEWERINFO@HONOLULU.GOV OR CALL 808-768-3330

WAYS TO SAVE:

- Take shorter showers
- Turn off the water when brushing your teeth/doing dishes
- Fix leaky toilets and faucets
- Replace old fixtures with water-saving models (rebates available!)
- Schedule a free Water Audit for your home with the Board of Water Supply

SEWER FEE INCREASE SCHEDULE

Monthly Base Rate	Current	January 1, 2026	July 1, 2026	July 1, 2027	July 1, 2028	July 1, 2029	July 1, 2030	July 1, 2031
Residential - Single Family/Duplex	\$77.55	\$63.55	\$48.27	\$52.37	\$57.08	\$62.22	\$67.82	\$73.92
Residential - Single Family/Duplex - not on City water	\$110.89	\$120.82	\$133.42	\$144.76	\$157.78	\$171.98	\$187.46	\$204.33
Residential - Multiple Unit	\$53.32	\$43.70	\$33.19	\$36.01	\$39.25	\$42.78	\$46.63	\$50.83
Residential - Multiple Unit - not on City water	\$86.65	\$100.97	\$118.33	\$128.39	\$139.95	\$152.54	\$166.27	\$181.24
Non-Residential - Domestic Strength Wastewater - metered water and wastewater	\$77.55	\$63.55	\$48.27	\$52.37	\$57.08	\$62.22	\$67.82	\$73.92

Volumetric Rate	Current	January 1, 2026	July 1, 2026	July 1, 2027	July 1, 2028	July 1, 2029	July 1, 2030	July 1, 2031
Volumetric Rate per 1,000 gallons	\$4.63	\$7.95	\$11.83	\$12.83	\$13.99	\$15.24	\$16.62	\$18.11



Department of Environmental Services
Office of Administrative Support,
21-2060 Franklin D. Roosevelt Avenue
Building 1 Suite 210
Ewa Beach, HI 96706

FOR MORE INFORMATION:



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Kitchens



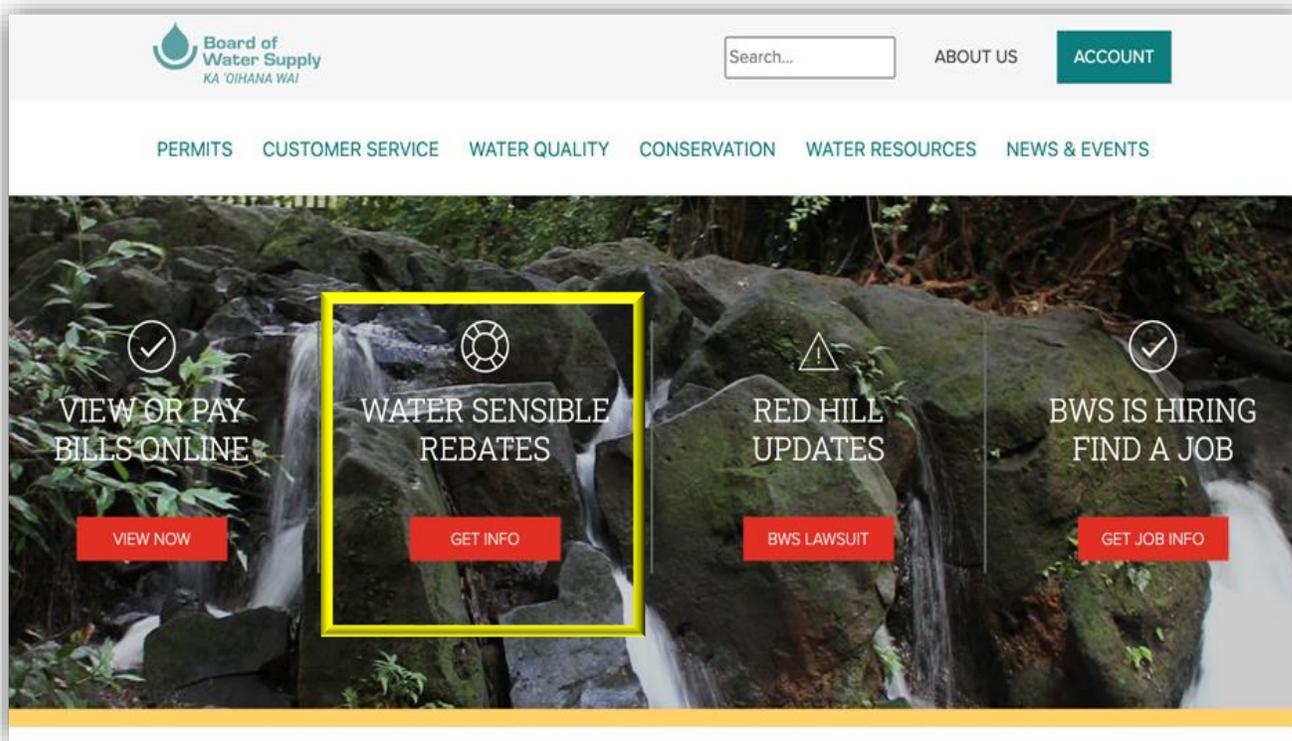
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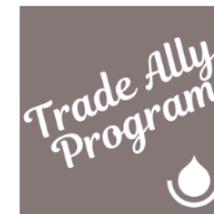


GO TO: [Commercial Rebates](#) | [EPA WaterSense®](#) | [FAQs](#) | [Food Service](#) | [Residential Rebates](#) | [WaterWisdom](#)

WaterSensible

#WaterSensible #WaterForLife #KaWaiOla #BoardOfWaterSupply #WaterConservation

The Honolulu Board of Water Supply (BWS) is working hard to preserve and protect our most essential resource – water. Through the Water Sensible program, Oahu residents and businesses will have the opportunity to save water and money. Water Sensible launched with a residential water conservation rebate program and has expanded its offerings to include the commercial sector. It has also recently launched a WaterWisdom program to help condominiums and townhome complexes improve their water conservation efforts.



For More Information:

Call: (808) 237-6877

Email: watersensible@boardofwatersupply.com

Questions?



Board of Water Supply

