

# Honolulu Board of Water Supply Stakeholder Advisory Group Meeting #21

Tuesday November 14, 2017 4:00 to 6:30 pm Neal S. Blaisdell Center, Maui Suites 777 Ward Ave., Honolulu, HI

## **Agenda**

#### **Welcome to Meeting 21**

Dave Ebersold, Facilitator

## **Public Comment on Agenda Items**

Dave Ebersold, Facilitator

### **BWS Updates (Information Only)**

Ernest Lau, P.E., BWS Manager and Chief Engineer

## **Accept Notes from Meeting 20 (For Possible Action)**

Dave Ebersold, Facilitator

#### **Customer Satisfaction Survey Results (For Information Only)**

Becki Ward, Ward Research

## **Fixed Monthly Charge (For Possible Action)**

Dave Ebersold, Facilitator and Brian Thomas, PFM Consulting Group

## **Fire Meter Standby Charge (For Possible Action)**

Dave Ebersold, Facilitator and Brian Thomas, PFM Consulting Group

## **Subsidies for Other Community Programs (For Possible Action)**

Ernest Lau, P.E., BWS Manager and Chief Engineer, and Dave Ebersold, Facilitator

#### Fire Sprinklers Retrofit Subsidy (For Possible Action)

Ellen Kitamura, P.E., BWS Deputy Manager and Chief Engineer, and Dave Ebersold, Facilitator

## **Summary and Next Steps (Information Only)**

Dave Ebersold, Facilitator