

# PROPOSED Residential Customer Water Rates

The Honolulu Board of Water Supply is proposing rate adjustments for its customer classes – **Single-Family Residential, Non-Residential, Agricultural, Non-Potable, and Recycled Water**. These rate adjustments are part of a 5-year rate proposal. Community presentations and briefings on the rate proposal will begin in Spring 2018, with the plan to implement the proposal starting in July 2018. Rate changes would begin in July 2019.

## Proposed Water Rates – Effective Beginning July 1, 2018

Your Honolulu Board of Water Supply bill for water includes a charge for the amount of water you use and a monthly customer charge. The proposed water rates are shown below.



### Single-Family Residential – Proposed Rates for Water Use

(Proposed rates are shown in \$ / thousand gallons / month. Duplexes are considered single-family residential customers.)

Tier	Existing		Proposed Rates, Effective Dates					
	Gallons/month/unit	Rate	July 2018	Gallons/month/unit	July 2019	July 2020	July 2021	July 2022
Essential Needs*	0 to 13,000	\$4.42	\$4.42	0 to 2,000	\$3.79	\$3.91	\$4.17	\$4.46
1				2,001 to 6,000	\$4.46	\$4.60	\$4.90	\$5.25
2	13,001 to 30,000	\$5.33	\$5.33	6,001 to 30,000	\$5.06	\$5.20	\$5.50	\$5.85
3	More than 30,000	\$7.94	\$7.94	More than 30,000	\$8.46	\$8.60	\$8.90	\$9.25

### Multi-Unit Residential – Proposed Rates for Water Use

(Proposed rates are shown in \$ / thousand gallons / month. Multi-unit residential is considered as three units or more on the property. Water bills for multi-unit residential are typically charged to the property owner or manager, not to individual units.)

Tier	Existing		Proposed Rates, Effective Dates					
	Gallons/month/unit	Rate	July 2018	Gallons/month/unit	July 2019	July 2020	July 2021	July 2022
Essential Needs*	0 to 9,000	\$4.42	\$4.42	0 to 2,000	\$3.70	\$3.71	\$3.72	\$3.77
1				2,001 to 4,000	\$4.35	\$4.36	\$4.38	\$4.43
2	9,001 to 22,000	\$5.33	\$5.33	4,001 to 10,000	\$4.95	\$4.96	\$4.98	\$5.03
3	More than 22,000	\$7.94	\$7.94	More than 10,000	\$5.90	\$5.91	\$5.93	\$5.98

\* A new Essential Needs tier, with proposed rates priced below-cost, will reward low water use.

## Public Hearings

The public is welcome at any and all of these meetings and to send comments to the Board of Water Supply by June 30, 2018, by letter or email. Hearings are from 6:30-8:30 p.m. and are scheduled as follows:

<b>HONOLULU</b>	<b>Thursday, April 26, 2018</b> Mission Memorial Auditorium 550 South King Street, Honolulu, HI 96813	<b>KANEOHE</b>	<b>Tuesday, May 15, 2018</b> Benjamin Parker Elementary School Cafeteria 45-259 Waikalua Road, Kaneohe, HI 96744
<b>KAPOLEI</b>	<b>Monday, May 14, 2018</b> Kapolei Hale, Ground Floor Conference Room 1000 Uluohia Street, Kapolei, HI 96707	<b>MILILANI</b>	<b>Thursday, May 24, 2018</b> Mililani Recreation Center #5 95-1101 Ainamakua Drive, Mililani, HI 96789

Presentations on proposed water rates are offered May – June 2018. To schedule a presentation, contact the Board of Water Supply at:

Email: kelliott-pahinui@hbws.org  
 Phone: (808) 748-5319  
 Address: 630 South Beretania Street, Honolulu, HI 96843  
 Attn: Communications Office




## Monthly Customer Charge



The Honolulu Board of Water Supply proposes a **customer charge based on the size of the meter**. Most single-family residential customers have a 5/8-inch to 3/4-inch meter. Multi-unit residential customers have meters that vary from 3 to 8 inches. A monthly customer charge based on meter size distributes costs for service more fairly, with those with larger meters paying more. The monthly customer charge covers the costs of servicing and replacing meters, reading meters, billing, and related customer and administration services.

### Proposed Monthly Customer Charge (per meter)

Meter Size	Proposed Monthly Customer Charge in \$ / Month – Effective Dates					
	Current	July 2018	July 2019	July 2020	July 2021	July 2022
 5/8-inch or 3/4-inch*	\$9.26	\$9.26	\$10.42	\$10.80	\$11.38	\$12.09
1-inch	\$9.26	\$9.26	\$13.31	\$13.79	\$14.45	\$15.28
1-1/2-inch	\$9.26	\$9.26	\$15.23	\$15.78	\$16.50	\$17.41
2-inch	\$9.26	\$9.26	\$38.81	\$40.18	\$41.61	\$43.45
3-inch	\$9.26	\$9.26	\$47.95	\$49.64	\$51.35	\$53.55
4-inch	\$9.26	\$9.26	\$91.74	\$94.95	\$97.98	\$101.92
6-inch	\$9.26	\$9.26	\$163.91	\$169.63	\$174.84	\$181.64
8-inch	\$9.26	\$9.26	\$250.03	\$258.76	\$266.57	\$276.78
12-inch	\$9.26	\$9.26	\$541.31	\$560.18	\$576.78	\$598.53

\* Typical for single-family residential customer.

**POWER COST ADJUSTMENT:** When total electricity costs to the Board of Water Supply exceed the amount used in calculating the annual Schedule of Rates and Charges, then the Quantity Charge may be increased \$0.01 per 1,000 gallons for every \$500,000 incremental overage, in the following fiscal year rate.

**ENVIRONMENTAL REGULATIONS COMPLIANCE FEE COST ADJUSTMENT:** The Quantity Charge may be increased \$0.01 per 1,000 gallons for each \$500,000 of additional costs that the Board of Water Supply is required to incur in order to comply with any Federal or State environmental law or regulation.

## Comparing Current and Proposed Water Bills for Single-Family Residential Customers



Ten percent (10%) of the Honolulu Board of Water Supply's single-family residential customers use 2,000 gallons of water per month or less per household. Half of the customers use 6,000 gallons or less and the average customer uses about 9,000 gallons of water per month per household. About three percent (3%) of the customers use more than 30,000 gallons of water per month.

Shown below are water bill cost comparisons for a **single-family household** at current and proposed rate changes. These include the current and proposed monthly customer charges.

### Essential Needs Tier – The Low Water User

(2,000 gallons per month)

Current Bill	Future Bill at Proposed Rates				
	July 2018	July 2019	July 2020	July 2021	July 2022
\$18.10	\$18.10	\$18.00	\$18.62	\$19.72	\$21.01

### The Median Water User (6,000 gallons per month)

Current Bill	Future Bill at Proposed Rates				
	July 2018	July 2019	July 2020	July 2021	July 2022
\$35.78	\$35.78	\$35.84	\$37.02	\$39.32	\$42.01

### The Average Water User (9,000 gallons per month)

Current Bill	Future Bill at Proposed Rates				
	July 2018	July 2019	July 2020	July 2021	July 2022
\$49.04	\$49.04	\$51.02	\$52.62	\$55.82	\$59.56

### The High Water User (35,000 gallons per month)

Current Bill	Future Bill at Proposed Rates				
	July 2018	July 2019	July 2020	July 2021	July 2022
\$197.03	\$197.03	\$199.58	\$204.82	\$215.82	\$228.66

## Other Rate Fact Sheets Available

- Proposed Non-Residential, Agricultural, Recycled Water, and Non-Potable Water Customer Rates
- Proposed Fire Meter Standby Charge
- Investing in Oahu's Water Future

For additional information about proposed water rates go to [www.boardofwatersupply.com](http://www.boardofwatersupply.com), send an email to: [contactus@hbws.org](mailto:contactus@hbws.org), or call (808) 748-5041.



Board of Water Supply  
City and County of Honolulu